

Language Job Aid

A guide to language in the workplace



UTHealth Houston Standards of Conduct

UTHealth Houston is committed to providing a working and learning environment that is inclusive and respectful of everyone's differences, including cultural differences. UTHealth Houston recognizes that I

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about Nicole, management can address that behavior under the conduct policy, and counsel Robert and Alicia about appropriate workplace conduct.

Scenario 3

Courtney and Stephanie are working in a clinic and are discussing patient information in French. Donna is nearby and will relieve Courtney when Courtney goes on lunch break. Donna does not speak French. Courtney is about to take a break and is going to handoff the patient to Donna who does not speak French and did not understand anything Courtney told Stephanie. When Courtney meets with Donna to do the handoff, she explains everything in English to Donna and goes on break.

Should Courtney and Stephanie be allowed to speak French to each other when discussing patient information?

Answer: It depends. In this scenario, Courtney relayed the necessary patient information to Donna in the language that Donna understands, allowing Donna to safely perform her duties (11.358)(j).0.10.p

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